

**Deborah.Easterling**

239629

**From:** Deborah.Easterling  
**Sent:** Wednesday, October 03, 2012 10:14 AM  
**To:** 'John Finta'  
**Subject:** RE: Protest\_Letter

Dear Mr. Finta,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Assistant

**From:** John Finta [<mailto:JFinta@phoenixcon.com>]  
**Sent:** Tuesday, October 02, 2012 1:46 PM  
**To:** PSC\_Contact  
**Subject:** Protest\_Letter

Protest\_Letter

The attached file is the filled-out form. Please open it to review the data.

Regards,

**John Finta**  
Automation Sales Engineer

**Mobile : (803) 389-8755**  
[jfinta@phoenixcon.com](mailto:jfinta@phoenixcon.com)



Browse FAQs/Knowledgebase:  
[phoenixcontact.com/techservice](http://phoenixcontact.com/techservice)

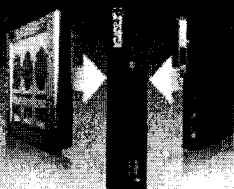
RECEIVED

PSC  
MAIL / DMS

**For Automation Technical Support please email or call:**  
**[techservice@phoenixcon.com](mailto:techservice@phoenixcon.com)**  
**(800) 586-5525**

# Valueline Industrial PC

A scalable, efficient solution for automation systems



**PHOENIX  
CONTACT**  
INSPIRING INNOVATIONS



\* Required Fields

**Letter of Protest**  
**in Docket** \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

**Print**

**Email**

Date: \* 10/2/2012

**Protestant Information:**

Name \* John Finta

Mailing Address \* 6025 Lanail Lane

City, State Zip \* Tega Cay, SC 29708 Phone \* 803-589-9023

E-mail \_\_\_\_\_

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

Current Customer and a Sales Engineer of Water/Waste Water equipment for local municipalities.

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

The protest to this rate increase is due to our already high cost of W/WW handling due to other local service which we can not utilize. I also had an on-going Leak with this company and found it to be a Water Main leak beyond the meter, and when I notified them that this has been found and repaired, they had no Customer Service attitude to make any adjustments to my increased bill during the leakage.

We have not seen any on-going work or development that our High Rates should warrant, and they are saying they have made these improvements over the past years and are now needing to re-coup their investments. I have not been aware of any upgrades from my industry connections and would like to know specific upgrades to our current infrastructure that could warrant such a high percentage increase. This does not make sense when we have other newer neighborhoods getting water from local companies at a much lower rate, specifically the Lake Shore Community.

**3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? \***

I will not be available to make an appearance.